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Bruno Sericola, Bruno Tuffin. A Fluid Queue Driven by a Markovian Queue. [Research Report] RR-3306, INRIA. 1997. inria-00073383

**HAL Id: inria-00073383**

**<https://inria.hal.science/inria-00073383>**

Submitted on 24 May 2006

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***A Fluid Queue Driven by a Markovian Queue***

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**N° 3306**

Novembre 1997

\_\_\_\_\_ THÈME 1 \_\_\_\_\_

 ***apport  
de recherche***  
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# A Fluid Queue Driven by a Markovian Queue

Bruno Sericola <sup>\*</sup> and Bruno Tuffin <sup>†</sup>

Thème 1 — Réseaux et systèmes  
Projet Model

Rapport de recherche n3306 — Novembre 1997 — 15 pages

**Abstract:** We consider a fluid queue receiving its input from the output of a Markovian queue with finite or infinite waiting room. The input rate of the fluid queue is characterized by a Markov modulated rate process. We derive a new approach for the computation of the stationary buffer content. This approach leads to a numerically stable algorithm for which the precision of the result can be given in advance.

**Key-words:** Fluid queue, Markovian queue, Markov process.

*(Résumé : tsvp)*

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# Une file d'attente fluide pilotée par une file d'attente Markovienne

**Résumé :** On considère une file d'attente fluide dont le flux d'entrée est le flux de sortie d'une file d'attente Markovienne à capacité finie ou infinie. Le processus d'entrée est caractérisé par son taux, lui même modulé par un processus de Markov. Nous obtenons une nouvelle méthode pour le calcul de la distribution stationnaire du contenu du tampon. Cette approche conduit à un algorithme numériquement stable pour lequel la précision peut être donnée à l'avance.

**Mots-clé :** File d'attente fluide, file d'attente Markovienne, processus de Markov.

## 1 Introduction

In performance evaluation of telecommunication and computer systems, fluid queues models with Markov modulated input rates have been widely used in many papers, see among others [3, 6, 9, 1, 8]. The traffic arriving to a network queue has already traversed parts of the network and has been modified along its traversal. In such cases, it is the output from a queue which forms the input to the next network element.

In the most important part of the literature on this subject, see for instance [3, 6] and the references therein, the state space of the Markov process that modulates the input rate in the fluid queue is supposed to be finite. The case where this state space is infinite has been analysed in [9] and [1] for the  $M/M/1$  queue and in [8] for a birth and death process.

In this paper, we generalize the problem to a fluid queue driven by a Markovian queue. The only requirement needed on the Markov process that modulates the input rate process is that it has a single state such that the input rate is smaller than the output rate of the fluid queue and that it has a uniform infinitesimal generator, that is, the supremum of the output rates of the states is bounded. These Markov processes include not only the well-known  $M/M/1$ ,  $M/M/K$ ,  $M/PH/1$  and  $M/PH/K$  queues with finite or infinite waiting room but also the superposition of on-off sources with exponential off periods and phase-type on periods.

The method used here to obtain the distribution of the stationary buffer content is neither based on spectral analysis nor on the use of Bessel functions as done in [9], [1] and [8], but a direct approach is used which leads to simple recursions. This method is particularly interesting by the fact that it uses only additions and multiplications of positive numbers bounded by one. Thus we obtain a stable algorithm which moreover gives the result with a precision that can be specified in advance.

The rest of the paper is organized as follows. In the next section, we present the model and we obtain the solution in terms of recurrence relations whose behavior is studied. In Section 3 we present the algorithm and numerical illustrations are given in Section 4.

## 2 Model and Solution

We describe in this section a fluid model with an infinite buffer for which the input and output rates are controlled by a homogeneous Markov process  $\{X_t, t \geq 0\}$  on the

state space  $S$  with infinitesimal generator denoted by  $A$  and stationary probability distribution denoted by  $\pi$ .

Let  $r_i$  be the input rate and  $c_i$  be the output rate when the Markov process  $\{X_t\}$  is in state  $i$ . We denote by  $\theta_i$  the effective input rate of state  $i$ , that is  $\theta_i = r_i - c_i$ . We suppose that for every  $i \in S$  we have  $\theta_i \neq 0$ . It is shown in the Appendix that the case where  $\theta_i = 0$  for some  $i$  can be reduced to this one.

We assume in this paper that the state space  $S$  contains only one state with negative effective input rate. This state is denoted by 0 and thus we have  $S = \{0\} \cup S^+$  with  $\theta_0 < 0$  and  $\theta_i > 0$  for  $i \in S^+$ .

We suppose that the stability condition is satisfied, that is

$$\rho = \frac{\sum_{i \in S} r_i \pi_i}{\sum_{i \in S} c_i \pi_i} < 1,$$

where  $\rho$  is the traffic intensity, so that the limiting behavior exists. We denote by  $X$  the stationary state of the Markov process  $\{X_t\}$  and by  $Q$  the stationary amount of fluid in the buffer.

Let  $F_j(x) = \Pr\{X = j, Q \leq x\}$ . We then have the following differential equations, see for instance [3], for all  $j \in S$

$$\theta_j \frac{dF_j(x)}{dx} = \sum_{i \in S} F_i(x) A(i, j), \quad (1)$$

with initial condition given by  $F_j(0) = 0$  for every  $j \in S^+$ . It follows that we have  $F_0(0) = \Pr\{Q = 0\} = 1 - \rho$ .

We assume that  $\sup\{-A(i, i) : i \in S\}$  is finite and we denote by  $P$  the transition probability matrix of the uniformized Markov chain [5] with respect to the uniformization rate  $\lambda$  which verifies  $\lambda \geq \sup\{-A(i, i), i \in S\}$ . The matrix  $P$  is then related to  $A$  by  $P = I + A/\lambda$ , where  $I$  denotes the identity matrix. The main result of this paper, which is the distribution of the pair  $(X, Q)$  is given by the following theorem.

**Theorem 2.1** *For every  $j \in S$ , we have*

$$F_j(x) = \sum_{n=0}^{\infty} e^{-\frac{\lambda x}{\theta}} \frac{(\frac{\lambda x}{\theta})^n}{n!} b_j(n) \quad (2)$$

where  $\theta = \min\{\theta_i | \theta_i > 0\}$  and the coefficients  $b_j(n)$  are given by the following recursive expression

$$b_0(0) = 1 - \rho \text{ and } b_j(0) = 0 \text{ for } j \in S^+,$$

and for  $n \geq 1$  and  $j \in S$ ,

$$b_j(n) = (1 - \frac{\theta}{\theta_j})b_j(n-1) + \frac{\theta}{\theta_j} \sum_{i \in S} b_i(n-1)P(i, j). \quad (3)$$

**Proof.** We replace  $F_j(x)$  by the expression (2) in equation (1). Thus

$$\theta_j e^{-\lambda x/\theta} \frac{\lambda}{\theta} \left[ \sum_{n=1}^{\infty} \frac{(\lambda x/\theta)^{n-1}}{(n-1)!} b_j(n) - \sum_{n=0}^{\infty} \frac{(\lambda x/\theta)^n}{n!} b_j(n) \right] = e^{-\lambda x/\theta} \sum_{n=0}^{\infty} \frac{(\lambda x/\theta)^n}{n!} \sum_{i \in S} b_i(n) A(i, j),$$

which can be reduced to

$$\theta_j \frac{\lambda}{\theta} \sum_{n=0}^{\infty} \frac{(\lambda x/\theta)^n}{n!} (b_j(n+1) - b_j(n)) = \sum_{n=0}^{\infty} \frac{(\lambda x/\theta)^n}{n!} \sum_{i \in S} b_i(n) A(i, j).$$

We then have for every  $n \geq 0$

$$\theta_j \frac{\lambda}{\theta} (b_j(n+1) - b_j(n)) = \sum_{i \in S} b_i(n) A(i, j).$$

Using  $A = \lambda(P - I)$ , we obtain relation (3).

For  $x = 0$ , we have  $F_j(0) = b_j(0)$  for every  $j \in S$  from equation (2), which gives from the initial condition  $b_0(0) = 1 - \rho$  and  $b_j(0) = 0$  for  $j \in S^+$ . This completes the proof ■

We give now some properties of the numbers  $b_j(n)$  which will be used in the next section in order to develop a precise and stable algorithm to compute the distribution of the buffer content.

**Proposition 2.2** *For every  $n \geq 0$ , we have*

$$b_0(n) = 1 - \rho + \frac{\sum_{j \in S^+} \theta_j b_j(n)}{-\theta_0}. \quad (4)$$



**Proof.** Consider relation (3). By multiplying both sides by  $\theta_j$  and by summing over index  $j$ , we obtain for  $n \geq 1$ ,  $\sum_{j \in S} \theta_j b_j(n) = \sum_{j \in S} \theta_j b_j(n-1)$ . It follows that for every  $n \geq 0$  we have  $\sum_{j \in S} \theta_j b_j(n) = \sum_{j \in S} \theta_j b_j(0) = \theta_0(1 - \rho)$ , which is equivalent to relation (4). ■

### Lemma 2.3

$$\sum_{j \in S} \theta_j \pi_j = \theta_0(1 - \rho).$$

**Proof.** Consider equation (1). By integrating from 0 to  $\infty$  and summing over index  $j$ , we get  $\sum_{j \in S} \theta_j (F_j(\infty) - F_j(0)) = 0$ . Now since  $F_j(\infty) = \pi_j$ ,  $F_0(0) = 1 - \rho$  and  $F_j(0) = 0$  for  $j \in S^+$ , we obtain the result. ■

**Proposition 2.4** *For every  $j \in S$  and  $n \geq 0$ , we have  $0 \leq b_j(n) \leq \pi_j$ .*

**Proof.** We proceed by induction. By definition of  $F_j(x)$ , we have  $0 \leq F_j(x) \leq \pi_j$  for every  $x \geq 0$  and  $j \in S$ . Since  $F_j(0) = b_j(0)$  for every  $j \in S$ , we have  $0 \leq b_j(0) \leq \pi_j$ . Suppose now that we have  $0 \leq b_j(n-1) \leq \pi_j$ .

For  $j \in S^+$ , we have  $\theta/\theta_j \in (0, 1)$ , so we easily obtain from relation (3), by using the relation  $\pi P = \pi$ , that  $0 \leq b_j(n) \leq \pi_j$ .

For  $j = 0$ , since  $\theta_0 < 0$ ,  $\theta_j > 0$  and  $b_j(n) \geq 0$  for  $j \in S^+$ , we obtain from relation (4) that  $b_0(n) \geq 0$  and

$$\begin{aligned} b_0(n) &= 1 - \rho + \frac{\sum_{j \in S^+} \theta_j b_j(n)}{-\theta_0} \\ &\leq 1 - \rho + \frac{\sum_{j \in S^+} \theta_j \pi_j}{-\theta_0} \\ &= 1 - \rho + \frac{\sum_{j \in S} \theta_j \pi_j}{-\theta_0} + \pi_0 \\ &= \pi_0 \quad \text{from Lemma 2.3,} \end{aligned}$$

and the result follows. ■

**Proposition 2.5** *For every  $j \in S$ , the sequence  $b_j(n)$  increases and converges to  $\pi_j$ .*

**Proof.** We have, for  $j \in S^+$ ,  $b_j(1) \geq 0 = b_j(0)$  and

$$b_0(1) = 1 - \rho + \frac{\sum_{j \in S^+} \theta_j b_j(1)}{-\theta_0} \geq 1 - \rho = b_0(0).$$

Moreover, from relations (3) and (4), we have

$$b_j(n+1) - b_j(n) = (1 - \frac{\theta}{\theta_j})(b_j(n) - b_j(n-1)) + \frac{\theta}{\theta_j} \sum_{i \in S} (b_i(n) - b_i(n-1))P(i, j) \text{ for } j \in S^+$$

and

$$b_0(n+1) - b_0(n) = \frac{\sum_{i \in S} \theta_i (b_i(n+1) - b_i(n))}{-\theta_0}.$$

Since, for  $j \in S^+$ , we have  $\theta/\theta_j \in (0, 1)$  and  $\theta_0 < 0$  we deduce by induction that for every  $j \in S$  the sequence  $b_j(n)$  is increasing. It then converges by using Proposition 2.4.

For every  $j \in S$ , we denote by  $l_j$  the limit of  $b_j(n)$  when  $n$  goes to infinity. We then have

$$F_j(x) = \sum_{n=0}^{\infty} e^{-\frac{\lambda x}{\theta}} \frac{(\frac{\lambda x}{\theta})^n}{n!} b_j(n) \longrightarrow l_j \text{ when } x \longrightarrow \infty.$$

Thus, since  $F_j(x) = \Pr\{X = j, Q \leq x\}$  tends to  $\pi_j$  when  $x$  tends to  $\infty$ , we have  $l_j = \pi_j$ . ■

### 3 Algorithmical Aspects

We suppose in this section that the infinitesimal generator of the process  $X$  has the following block tridiagonal structure.

$$A = \begin{pmatrix} A_{0,0} & A_{0,1} & & & & & & \\ A_{1,0} & A_{1,1} & A_{1,2} & & & & & \\ & A_{2,1} & A_{2,2} & A_{2,3} & & & & \\ & & A_{3,2} & \cdot & \cdot & & & \\ & & & \cdot & \cdot & A_{k-1,k} & & \\ & & & & A_{k,k-1} & A_{k,k} & A_{k,k+1} & \\ & & & & & \cdot & \cdot & \cdot \end{pmatrix}$$

where  $A_{0,0}$  is the output rate from state 0. Such a structure leads to the infinitesimal generators of Markovian queues such as the M/M/1, the M/M/K, the M/PH/1 and the M/PH/K queues with finite or infinite waiting room [4].

To compute the probability distribution  $\Pr\{Q \leq x\}$  of the buffer content we use relations (2), (3) and (4) together with Proposition 2.4 and Proposition 2.5. relation (3) is used only for  $j \in S^+$  and for  $j = 0$  we use Relation (4). These relations are particularly interesting from a computational point of view. Indeed, the fact that only additions and multiplications of positive and bounded numbers are used in their recurrences is a very important property for what concerns the numerical stability of the computation. Proposition 2.4 and Proposition 2.5 will be used as a criterion to stop the computation in the case where the sequence of the  $b_j(n)$  is close to its limit  $\pi_j$ .

We denote by  $n_i$  the dimension of the square matrix  $A_{i,i}$ . Note that  $n_0 = 1$ . The transition probability matrix of the uniformized Markov chain has the same block tri-diagonal structure that the matrix  $A$ . The blocks of matrix  $P$  are denoted by  $P_{i,j}$  and we have, since  $P = I + A/\lambda$ ,  $P_{i,i} = I + A_{i,i}/\lambda$  and  $P_{i,j} = A_{i,j}/\lambda$  for  $i \neq j$  where  $I$  is in this case the identity matrix of dimension  $n_i$ .

We also consider the infinite row vector containing the  $b_j(n)$  for  $j \in S$ . This infinite row vector can be rearranged according to the structure of matrix  $P$  to be written as

$$(b^{[0]}(n), b^{[1]}(n), b^{[2]}(n), \dots),$$

where  $b^{[0]}(n)$  is the scalar  $b_0(n)$  and for  $j \geq 1$ ,  $b^{[j]}(n)$  is a row vector of dimension  $n_j$ . This consists in rearranging the state space  $S$  as  $S = \{0\} \cup S_1 \cup S_2 \cup \dots$ , where for  $j \geq 1$ ,  $S_j$  contains  $n_j$  states with the same effective input rate equal to  $\theta_j$ . With this notation, relation (3) can be written, for  $j \geq 1$  and  $n \geq 1$  as

$$b^{[j]}(n) = (1 - \frac{\theta}{\theta_j})b^{[j]}(n-1) + \frac{\theta}{\theta_j} (b^{[j-1]}(n-1)P_{j-1,j} + b^{[j]}(n-1)P_{j,j} + b^{[j+1]}(n-1)P_{j+1,j}). \quad (5)$$

Using this recursion, it can be easily checked that, since  $b^{[j]}(0) = 0$  for  $j \geq 1$ , we have

$$b^{[j]}(n) = 0 \text{ for } n \geq 0 \text{ and } j \geq n+1.$$

Relation (4) can then be written as

$$b^{[0]}(n) = 1 - \rho + \frac{\sum_{j=1}^n \theta_j b^{[j]}(n) \mathbb{1}}{-\theta_0}, \quad (6)$$

where  $\mathbb{1}$  is a column vector with all the entries equal to 1, its dimension being given by the context. Denoting by  $F(x)$  the probability distribution function of the buffer content  $Q$ , that is  $F(x) = \Pr\{Q \leq x\}$ , we finally get

$$F(x) = \sum_{j \in S} F_j(x) = \sum_{n=0}^{\infty} e^{-\frac{\lambda x}{\theta}} \frac{(\frac{\lambda x}{\theta})^n}{n!} b(n), \quad (7)$$

where  $b(n) = \sum_{j \in S} b_j(n) = \sum_{j=0}^n b^{[j]}(n) \mathbb{1}$ .

From Proposition 2.5 and from the dominated convergence theorem, we obtain that the sequence  $b(n)$  is an increasing sequence that converges to 1 when  $n$  goes to infinity.

The computation of  $F(x)$  can then be done as follows. For a given error tolerance  $\varepsilon$ , we define integer  $N$  as

$$N = \min \left\{ n \in \mathbb{N} \mid \sum_{i=0}^n e^{-\frac{\lambda x}{\theta}} \frac{(\frac{\lambda x}{\theta})^i}{i!} \geq 1 - \varepsilon \right\}, \quad (8)$$

and we denote by  $F(N, x)$  the sum of the  $N + 1$  first terms of relation (7), that is

$$F(N, x) = \sum_{n=0}^N e^{-\frac{\lambda x}{\theta}} \frac{(\frac{\lambda x}{\theta})^n}{n!} b(n).$$

We then have

$$F(x) = F(N, x) + e(N),$$

where the rest  $e(N)$  of the series satisfies

$$e(N) = \sum_{n=N+1}^{\infty} e^{-\frac{\lambda x}{\theta}} \frac{(\frac{\lambda x}{\theta})^n}{n!} b(n) \leq \sum_{n=N+1}^{\infty} e^{-\frac{\lambda x}{\theta}} \frac{(\frac{\lambda x}{\theta})^n}{n!} = 1 - \sum_{n=0}^N e^{-\frac{\lambda x}{\theta}} \frac{(\frac{\lambda x}{\theta})^n}{n!} \leq \varepsilon.$$

We also consider integer  $N'$  defined by

$$N' = \min \{ n \in \mathbb{N} \mid b(n) \geq 1 - \varepsilon \}.$$

Since the sequence  $b(n)$  is increasing and converges to 1, we have  $b(n) \geq 1 - \varepsilon$  for every  $n \geq N'$ . So we get

$$\begin{aligned} F(x) &= F(N', x) + \sum_{n=N'+1}^{\infty} e^{-\frac{\lambda x}{\theta}} \frac{(\frac{\lambda x}{\theta})^n}{n!} b(n) \\ &= F(N', x) + 1 - \sum_{n=0}^{N'} e^{-\frac{\lambda x}{\theta}} \frac{(\frac{\lambda x}{\theta})^n}{n!} - e'(N'), \end{aligned}$$

where the rest  $e'(N')$  satisfies

$$e'(N') = \sum_{n=N'+1}^{\infty} e^{-\frac{\lambda x}{\theta}} \frac{(\frac{\lambda x}{\theta})^n}{n!} (1 - b(n)) \leq \varepsilon.$$

The integer  $N'$  is not known a priori so we will first compute the integer  $N$  and start the computation of  $F(N, x)$ . This computation will be then stopped in the case where  $N' < N$ . Note also that the integer  $N$ , defined in (8), is an increasing function of  $x$ , say  $N(x)$ . So if the function  $F(x)$  has to be evaluated at  $M$  points, say  $x_1 < \dots < x_M$ , we only need to evaluate the values of  $b(n)$  for  $n = 0, 1, \dots, N(x_M)$  since these values are independent of the values of  $x_1, \dots, x_M$ .

The pseudocode of the algorithm is given below.

```

input :  $x_1 < \dots < x_M, \varepsilon$ 
output :  $\Pr\{Q \leq x_1\}, \dots, \Pr\{Q \leq x_M\}$ 
Compute  $N$  from relation (8) with  $x = x_M$ 
 $N' = N$ 
 $b^{[0]}(0) = 1 - \rho$ 
 $n = 0$ 
while [  $n < N'$  ] do
     $n = n + 1$ 
    for  $j = 1$  to  $n$  do Compute  $b^{[j]}(n)$  from relation (5) endfor
    Compute  $b^{[0]}(n)$  from relation (6)
     $b(n) = \sum_{j=0}^n b^{[j]}(n) \mathbb{1}$ 
    if ( $b(n) \geq 1 - \varepsilon$ ) then
         $N' = n$ 
    endif
endwhile
if ( $N' = N$ ) then
    for  $i = 1$  to  $M$  do Compute  $F(N, x_i)$  endfor
else
    for  $i = 1$  to  $M$  do Compute  $1 - \sum_{n=0}^{N'} e^{-\frac{\lambda x_i}{\theta}} \frac{(\frac{\lambda x_i}{\theta})^n}{n!} + F(N', x_i)$  endfor
endif

```

## 4 Numerical Results

We have shown that the algorithm described in the previous section applies to any block tridiagonal infinitesimal generator  $A$  with a single state having a negative effective input rate. Such a structure for the infinitesimal generator includes the following Markovian systems:

- The  $M/M/1$  queue with arrival rate  $\beta$  and service rate  $\gamma$ . Take  $A_{0,0} = -\beta$ ,  $A_{0,1} = \beta$  and for  $i \geq 1$ ,  $A_{i,i+1} = \beta$ ,  $A_{i,i-1} = \gamma$  and so  $A_{i,i} = -(\beta + \gamma)$ .
- The  $M/M/K$  queue with arrival rate  $\beta$  and service rate per server  $\gamma$ . Take  $A_{0,0} = -\beta$ ,  $A_{0,1} = \beta$  and for  $i \geq 1$ ,  $A_{i,i+1} = \beta$ ,  $A_{i,i-1} = \min(i, K)\gamma$  and so  $A_{i,i} = -(\beta + \min(i, K)\gamma)$ .
- The  $M/PH/1$  queue with arrival rate  $\beta$  and  $(\alpha, T)$  as phase-type representation of the service time distribution [4]. In this case, we must take  $A_{0,0} = -\beta$ ,  $A_{0,1} = \alpha\beta$ ,  $A_{1,0} = -T\mathbb{1}$ , and for  $i \geq 1$ ,  $A_{i,i+1} = \beta I$ ,  $A_{i,i} = T - \beta I$ ,  $A_{i+1,i} = -\alpha T\mathbb{1}$ .
- The  $M/PH/K$  queue with arrival rate  $\beta$  and  $(\alpha, T)$  as phase-type representation of the service time distribution per server. The blocks  $A_{i,j}$  of its infinitesimal generator can be obtained using tensor algebra as done in [7].
- All these Markovian queues can also be considered when their capacity is finite since in this case the infinitesimal generator  $A$  is a finite block tridiagonal matrix.
- The superposition of a finite number of independent on-off sources where the off periods are exponentially distributed and the on periods have a phase-type distribution.

In order to illustrate our algorithm, we consider the  $M/M/K$  queue with arrival rate  $\beta$  and service rate  $\gamma$  per server. The input rate in the fluid queue when the  $M/M/K$  queue is in state  $i$  is then given by  $r_i = \min(i, K)r$  for every  $i \geq 0$ , where  $r$  is the input rate per server in the fluid queue. We suppose that the output rate of the fluid queue is constant equal to  $c$ , that is  $c_i = c$  for every  $i \geq 0$  and such that  $r > c$ . We then obtain that the effective input rate in the fluid queue is given by  $\theta_i = \min(i, K)r - c$ . We suppose that  $\beta < K\gamma$  so that the  $\pi_i$  exists and that  $\rho = \frac{\beta r}{\gamma c} < 1$ , which implies that the limiting behavior of the buffer contents exists.

Figure 1 shows the complementary cumulative distribution function of the buffer content of a fluid queue driven by an  $M/M/K$  for  $K = 1$  and  $K = 10$ . In both cases, the arrival rate is  $\beta = 0.8$ , the service rate per server is  $\gamma = 1$ , the input rate per server in the fluid queue is  $r = 1.2$  and the output rate is constant  $c = 1$ . In this example we have taken  $\varepsilon = 10^{-5}$ .

The same function, but for larger values of  $x$ , is shown in Figure 2 for  $\beta = 0.4$ ,  $\gamma = 1$ ,  $r = 2$  and  $c = 1$ . In this figure, the vertical axis is in logarithmic scale and we have taken  $\varepsilon = 10^{-10}$ .

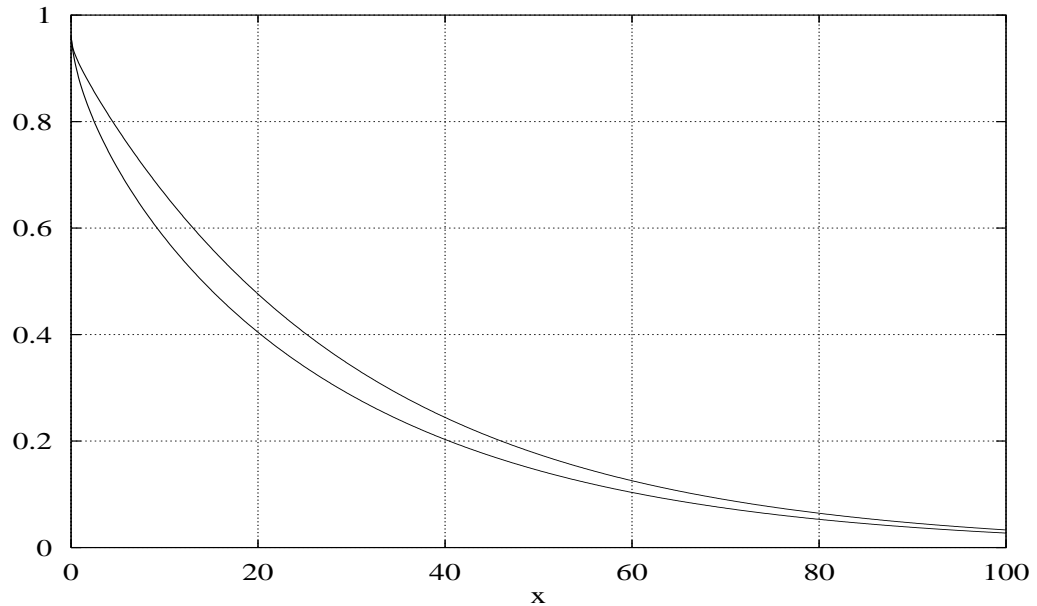


Figure 1: From top to the bottom :  $\Pr\{Q > x\}$  versus  $x$  for the  $M/M/10$  and the  $M/M/1$  queues as input queues with arrival rate  $\beta = 0.8$ , service rate  $\gamma = 1$  per server, input rate  $r = 1.2$  per server and constant output rate  $c = 1$ , which gives  $\rho = 0.96$ .

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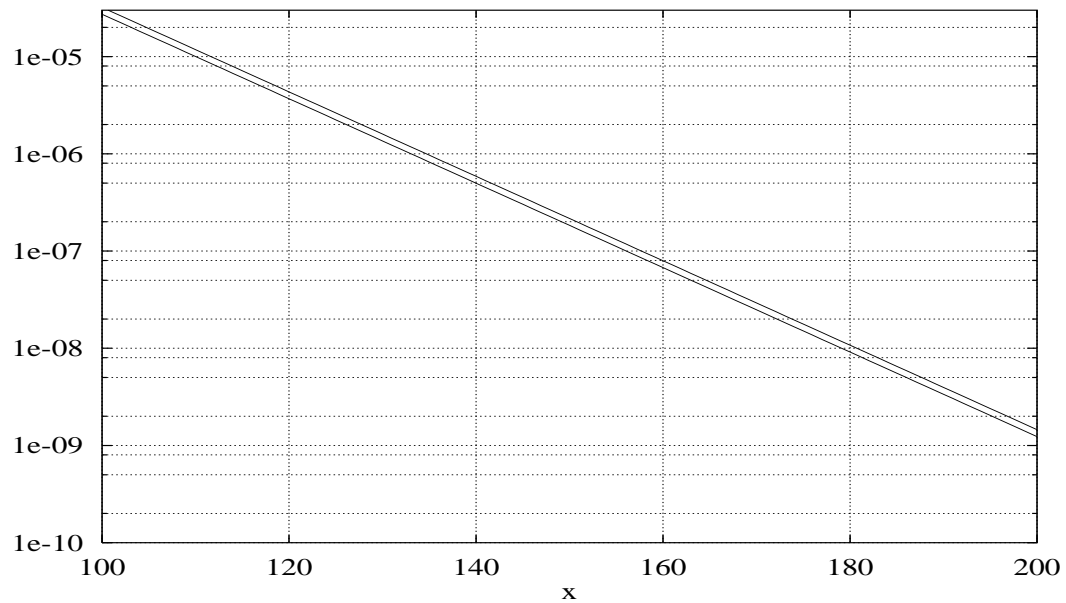


Figure 2: From top to the bottom :  $\Pr\{Q > x\}$  versus  $x$  for the  $M/M/10$  and the  $M/M/1$  queues as input queues with arrival rate  $\beta = 0.4$ , service rate  $\gamma = 1$  per server, input rate  $r = 2$  per server and constant output rate  $c = 1$ , which gives  $\rho = 0.8$ .



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## Appendix

We consider here that the state space  $S^*$  of process  $\{X_t\}$ , that we suppose irreducible, contains a finite number of zero effective input rates.

We write  $S^* = S \cup S^0$  where  $S$  (resp.  $S^0$ ) is the set of states with non-zero (resp. zero) effective input rates.

The infinitesimal generator  $A^*$  of the process  $\{X_t\}$  and the diagonal matrix  $D^*$  of the effective input rates can then be written in the obvious notation as

$$A^* = \begin{pmatrix} A_{SS} & A_{SS^0} \\ A_{S^0S} & A_{S^0S^0} \end{pmatrix} \text{ and } D^* = \begin{pmatrix} D & 0 \\ 0 & 0 \end{pmatrix}.$$

In the same way, we denote by  $F_S(x)$  and  $F_{S^0}(x)$  the row vectors containing the  $F_j(x)$  for  $j \in S$  and  $j \in S^0$  respectively.

The differential equations (1) can then be written as

$$\begin{cases} \frac{dF_S(x)}{dx} D &= F_S(x) A_{SS} + F_{S^0}(x) A_{S^0S} \\ 0 &= F_S(x) A_{SS^0} + F_{S^0}(x) A_{S^0S^0}. \end{cases} \quad (9)$$

As  $A^*$  is irreducible,  $-A_{S^0S^0}$  is a non-singular M-matrix [2], so  $A_{S^0S^0}$  is invertible. Let  $(\pi_i^*)_{i \in S^*}$  be the stationary distribution of  $\{X_t\}$ . We have:

**Proposition**

$$\begin{cases} F_{S^0}(x) &= -F_S(x) A_{SS^0} A_{S^0S^0}^{-1} \\ \frac{dF_S(x)}{dx} D &= F_S(x) A \end{cases} \quad (10)$$

where

$$A = A_{SS} - A_{SS^0} A_{S^0S^0}^{-1} A_{S^0S}.$$

The results given by Theorem 2.1 can then be used to obtain the solution in the following way: the solution  $G(x)$  of Section 2 for  $\frac{dG}{dx}(x)D = G(x)A$  gives  $F_S(x) = (\sum_{i \in S} \pi_i^*)G(x)$  and then  $F_{S^0}(x)$  is given from (10).

**Proof.** Equations (10) follow immediately from (9). It is well-known that  $A$  is an infinitesimal generator and that the stationary probability measure  $\pi_S = (\pi_i)_{i \in S}$  of the Markov process with infinitesimal generator  $A$  is given for every  $i \in S$  by  $\pi_i = \pi_i^*/(\sum_{j \in S} \pi_j^*)$ . Section 2 then gives for equation  $\frac{dG}{dx}(x)D = G(x)A$  a solution  $G(x)$  which tends to  $\pi_S$  as  $x \rightarrow +\infty$ . Given that the solution of this equation is unique up to a multiplicative constant, and given that  $F_S(x)$  tends to  $\pi_S^* = (\pi_i^*)_{i \in S}$  as  $x \rightarrow +\infty$ , we obtain  $F_S(x) = G(x) \sum_{j \in S} \pi_j^*$ . ■



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Éditeur  
INRIA, Domaine de Voluceau, Rocquencourt, BP 105, 78153 LE CHESNAY Cedex (France)  
<http://www.inria.fr>  
ISSN 0249-6399